

Meghan Harms

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EDUCATION

Saint Joseph's University

Bachelor of Arts

Major: Communications Studies; GPA 3.61

- Dean's List for multiple semesters

Philadelphia, PA

May 2022

Bucks County Community College

Associate of Arts; GPA 3.76

- Dean's List
- President's Honor List
- Phi Theta Kappa Honor Society

Newtown, PA

August 2020

ACTIVITIES AND AWARDS

- Member - Alpha Omicron Pi Fraternity and Sorority. November 2020 – Present

EXPERIENCE

The Walt Disney Company - Disney College Program

(Food & Beverage Seater and Quick-Service Host)

Orlando, FL

September 2022 – April 2023

- Executed flawless dining experiences for over 100 guests daily, ensuring swift service and meticulous attention to detail, particularly for patrons with specific dietary requirements and allergies.
- Used collaborative teamwork skills to exceed guests' expectations
- Strategically fulfilled 100+ orders for guests daily, exceeding expectations of quality by utilizing the POS system and through meal preparation
- Received several performance recognitions for leadership and outstanding guest service

P.F Chang's

(Hostess)

Warrington, PA

April 2023 – Present

- Maintained proper strategy and delegation of the reservation system handling 50+ reservations in peak times, especially during the holidays
- Utilized conflict-resolution skills and critical thinking skills to communicate with and assist guests in person and over the phone to answer any questions and solve problems
- Multitasked when needed during high-volume times to achieve business goals properly
- Collaborated in a team of 3 to work through any complex situations that arose

Projects

Saint Joseph's University

Senior Capstone

Philadelphia, PA

January 2022 – May 2022

- Videography and Audiography project about diversity on college campuses. Six students from different sororities were interviewed about their thoughts and concerns. 3 video interviews and 3 audio interviews. 6 interviews total.

SKILLS & LANGUAGES

- **Microsoft Applications** - Excel, PowerPoint, Word
- **Adobe Creative Cloud** - Photoshop, Illustrator, Premiere, InDesign, Lightroom Classic
- **HTML & CSS**
- **DSLR** - Photography and videography, and the post-production process
- **French** – Intermediate in reading, writing and speaking
- **WordPress and social media content creation**
- **Audio editing**