

Meghan Harms

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EXPERIENCE

The Walt Disney Company, Orlando, FL — *Disney College Program: Food and Beverage Seater and QSR*

September 2022 - April 2023

- Attended to guests' needs and remained dependable and resourceful to ensure an excellent dining experience
- Used POS system to assist guests with purchases
- Used collaborative teamwork skills to exceed guests' expectations helping them make lifelong memories

P.F Chang's, Warrington, PA — *Hostess*

November 2019 - August 2022

- Maintained proper strategy and delegation of the reservation system handling 50+ reservations
- Utilized conflict-resolution skills and critical thinking skills to assist guests in person and over the phone to answer any questions and solve problems
- Multitasked when needed during hectic times

EDUCATION

Saint Joseph's University, Philadelphia, PA — *Bachelor of Arts in Communications and Media Studies*

August 2020 - May 2022

Bucks County Community College, Newtown, PA — *Associate of Arts in Communications and Media Studies*

August 2018 - May 2020

PROJECTS

DEI in Sororities on College Campuses — Senior Capstone

Videography research project on sororities and the importance of diversity, equity, and inclusion in Greek life where 6 members of different sororities were interviewed on their thoughts and concerns.

SKILLS

- Microsoft Applications - Excel, PowerPoint, Word
- Adobe Creative Cloud - Photoshop, Illustrator, Premiere, InDesign, Lightroom Classic
- HTML and CSS
- DSLR - Photography and videography, and the post-production process
- WordPress
- Audio Editing
- Social media content creation

ACTIVITIES

Alpha Omicron Pi Sorority and Fraternity -

November 2020 - May 2022

LANGUAGES

Intermediate in French